

CREATIVE PROBLEM SOLVING & DECISION MAKING – 2 DAYS

For effectiveness, organisational problems must be solved at points of occurrence. Equipping people to tackle and resolve problems as they occur prevents crises situations and wastage of vital resources. This intensive and practical course examines rational and creative approaches to problem solving and decision making which are easily applicable and result in outstanding success.

Learning Objectives

Participants will

- Define problems more precisely
- Use a systematic approach to decision making
- Use analytical tools
- Become more innovative in the work place
- Identify decision types and factors affecting them

Learning Contents

- The creative problem-solving framework
- Structured and ill-structured problems
- Defining problems
- Types of problems
- Root cause analysis
- Brain storming and prioritization techniques
- Defining Creativity

- Linear vs. Lateral thinking
- Generating alternative solutions
- Team decisions: Decision making styles
- Risk management in decision making
- Implementing decisions
- Criteria for evaluating decisions
- Ethics in decision making

Fee:

N104,813.00 VAT Inclusive

Discounts off regular fees for open programmes: 3-5 nomination
– 5%

Programme also available as in-plant. **Fee:** Negotiable

Who Should Attend?

Managers and members of work teams

April 8 – 9,

June 8 – 9,

October 17 – 18, 2019

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