

# EFFECTIVE LEADERSHIP SKILLS FOR MANAGERS – 2 DAYS

New generations of workers (Gen Y) are now entering the organization. Managers need new skills to manage and bring the best of them. Managers need to know how employees think about the future, their work, and what they expect of their managers and supervisors.

This course is for managers and supervisors who want to break away from the traditional style of managing people to more creative way of making their employees more engaged and committed to delivering the best result for the organization.

## Learning Objectives

Participants will:

- Gain new perspectives of managing people for better results
- Understand what motivates the new knowledge worker
- Have confidence in coaching the young worker
- Lead team to higher performance

## Learning Contents

- Understand your role in the organisation context
- Managing one self
- Generation X and Generation Y employee's characteristics
- Effective delegation
- Transactional vs. transformational leadership
- Empowering others to perform

- Efficiency and effectiveness in managing people
- Managing difficult employees
- Employee engagement and motivation boosting techniques
- Work-life balance
- Performance management through KPI's
- Keeping communication channels open
- Coaching skills

**Fee:**

Negotiable, Programme available as inplant only.

**Who Should Attend?**

Line Managers, HR Managers, Professional & Technical Managers.

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