

# HUMAN RESOURCES PERFORMANCE METRICS – 1 DAY

Participants will:

- Make a compelling case for using HR metrics
- Identify relevant measures that link employee performance to business results.
- Position HR as a strategic business activity just like production, sales and marketing
- Gain skills to compute HR metrics.
- Think as a business person and measure the cost effectiveness of HR activities so as improve HR services
- Project HR to top management as a strategic business partner.

## Learning Contents

- Importance of metrics in business
- Making a compelling case for HR metrics
- Criteria for identifying relevant metrics
- HR activities and formulas for their measurements
- Employee performance metrics
- HR effectiveness metrics
- The balanced scorecard
- Personnel records, audits and research
- Demonstration of HR software/ Use of Excel
- Template for reporting HR trends and activities
- Employee satisfaction survey

Fee:

N53,750.00 VAT Inclusive

Discounts off regular fees for open programmes: 3-5 nomination  
– 5%

Programme also available as in-plant. Fee: Negotiable

This course provides HR practitioners with the tools to enable them report in quantitative terms the cost effectiveness of HR activities such as recruitment, training and development, compensation. It will also enable them report trends, establish a measurement system that is reliable and measure how HR activities contribute to giving the organization a competitive edge.

### **Who Should Attend?**

HR managers and their Support Staff.

### **Dates:**

June 21, 2019

November 15, 2019

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