# Diversity and Inclusiveness at Work

The work place today has become more diverse. In some organizations there are about four generations working together. Conflicts often arise as a result of different expectations, values, perception, culture, competence and attitude.

This course has been designed to enable people at all levels in the organization to understand cultural diversity and how to work together despite their differences. The course focuses on how organisations can use cultural integration, diversity and inclusiveness as tools for competitive advantage in a modern workplace.

## Learning Objectives:

## Participants will:

- Identify the link between workforce diversity and organization success
- Understand the benefits of diversity and inclusiveness
- Develop cultural awareness and cross-cultural communication skills
- Eliminate habits of discrimination and stereotyping
- Develop greater workplace productivity and bonding with others
- Enhance workplace interpersonal relations.
- Work effectively in culturally diverse teams

# **Learning Contents**

- What diversity and inclusiveness mean
- The business case for diversity and inclusiveness
- Cultural competence test-organisation and individual
- Consequences of not managing diversity

- Culture
- How our values, perceptions and attitudes impact on our responses to diversity and inclusiveness.
- How to promote inclusiveness in a diverse work place.
- Tools and techniques for managing inappropriate and nonaligned behaviors

#### Fee:

Negotiable. Available only as in plant only.

### Who Should Attend?

For employees at all levels in organisations that want to implement culture integration and

Inclusiveness programme.

Property of Impact Consulting Nigeria.

- 10, Obokun Street, Off Coker Road, Ilupeju, Lagos.
- Tel.: +2348023060462,+2348033876456,+2348033014321
- info@impactconsultingng.com